Community Social Services of Wayne County

DELIVERS excellent Services
UNLOCKS human potential
EMPOWERS individuals & families

Dear Friends,

This year we present the first Annual Report as Community Social Services of Wayne County (historically known as Catholic Social Services of Wayne County). After 68 successful years serving the community, we officially changed our name to better reflect the population we have always served and will continue to serve. This is a decision our leadership team, Board of Directors and Staff believe will help us to thrive as a long-term resource for the people of Detroit and the Metropolitan area. Although we are no longer affiliated with the Archdiocese, we continue to work together to ensure a smooth transition. CSSWC will continue to maintain the high moral values and compassionate care which are hallmarks of our services.

Fiscal year 2013-14 saw an increase in demand for our services as funding continued to decrease. CSSWC created hope for individuals and families through foster care, adoption, transitional housing, prevention, counseling, education, services for the elderly, mentoring for youth and job readiness. Funding cuts makes it difficult to continue providing these types of services, yet we are able to help those in need without turning anyone away because of contributions from our generous donors.

We are grateful for your ongoing support and we look forward to working together as we continue to ensure successful outcomes to those who seek our help.

Patrick Heron
Chief Executive Officer

Brenda Motley-Aikens
Board Chair
Mission of CSSWC
To develop partnerships with like-minded organizations, inspiring action that results in rebuilding broken lives and restoring dignity. We accomplish this by delivering excellent services to unlock human potential that empowers individuals and families.

Delivering Excellent Services

Child Welfare Division
The dedicated Child Welfare Staff provides comprehensive services which promote the social and emotional well-being of infants, children teenagers, and their families.

53 children were placed in our foster care homes through Foster Care Intake.

25 children were reunited with their families after their parents had successfully completed in-home services provided through our Foster Care Program.

11 foster homes were licensed to provide care for children in foster care.

11 children were matched with a forever family through our Adoption Program.

55 Non-identifying information Adoption Searches were completed.

300 children and families received toys, clothes and food during the holidays through the Holiday Sharing Program.

Unlocking Human Potential

Behavioral Health
Caring, qualified clinical social workers and therapist provide emotional support, counseling and guidance along with a variety of community centered services.

315 clients received treatment services through CSSWC’s V.O.I.C.E.S program. 110 clients successfully completed the program.

782 clients received treatment through our Substance Abuse Program.

130 clients successfully completed the Substance Abuse Program.

0 cases of Recipient Rights Violations or Grievances cases were filed.
Empowering Individuals and Families

EDUCATION

These programs promote self-sufficiency through enhancement of academic, personal development and social skills among Wayne County children and their families.

67 children living in the City of Detroit received services through our Literacy Program.

155 clients were serviced through CSSWC’s WORTHY ABLE READY (W.A.R.) Program.

31 clients are gainfully employed after receiving services through our W.A.R. Program.

3 completed their G.E.D. through the W.A.R. Program.

19 were provided with assistance

TEEN EMPOWERMENT PROGRAM (T.E.P.)

62 teenage mothers and 48 children were provided counseling and life skills in our Teen Empowerment Program (TEP)

113 ages 15-20 youth attended TEP’s 7th Annual Youth Career Fair on April 23, 2014

19 young women attended the TEP health fair on July 9, 2014

TEEN INFANT PARENTING SERVICES (T.I.P.S.)

37 young ladies and their children were provided with shelter, parenting education, financial assistance, life skills, educational services and career training.

3 residents of the program obtained employment 7 residents moved into independent living situations, 17 residents moved into permanent housing 16 left the program with stable income.

CSSWC Senior Programs

CSSWC’s Senior Volunteer Services provide meaningful opportunities for seniors to share their skills, knowledge and experience with the Detroit Metropolitan Community.

Foster Grand Parent Program

180 low income seniors volunteered to mentor youth and children at 40 different designated sites.

18,381 hours of volunteer time was contributed by the seniors to children in Wayne and Macomb Counties.

Senior Companion Program

70 Senior Companion Volunteers provided 55,929 hours of services to other seniors, veterans and disabled adults in their homes and at 12 volunteer stations.

Retired Senior Volunteer Program

707 volunteers that provided 141,217 hours to 100 volunteer stations.
CSSWC’s State of Financial Activities

Fiscal Year Ending June 30, 2014

<table>
<thead>
<tr>
<th></th>
<th>Total</th>
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<tbody>
<tr>
<td></td>
<td>2014</td>
</tr>
<tr>
<td><strong>Assets</strong></td>
<td></td>
</tr>
<tr>
<td>Total Assets</td>
<td>$ 4,569,581.00</td>
</tr>
<tr>
<td>Total Liabilities &amp; Net Assets</td>
<td>$ 4,569,581.00</td>
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<tr>
<td><strong>Total Revenue &amp; Support</strong></td>
<td>$ 5,844,700.00</td>
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<tr>
<td><strong>Expenses</strong></td>
<td></td>
</tr>
<tr>
<td>Program Services</td>
<td></td>
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<tr>
<td>Child Welfare</td>
<td>$ 2,201,335.00</td>
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<tr>
<td>Clinical and Educational Services</td>
<td>$ 823,785.00</td>
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<tr>
<td>Senior Programs</td>
<td>$ 1,903,671.00</td>
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<tr>
<td><strong>Total Programs Services</strong></td>
<td>$ 4,928,791.00</td>
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<tr>
<td>Supporting Services</td>
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</tr>
<tr>
<td>Management and General</td>
<td>$ 752,057.00</td>
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<tr>
<td>Fund Raising</td>
<td>$ 104,129.00</td>
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<tr>
<td><strong>Total Support Services</strong></td>
<td>$ 856,186.00</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td>$ 5,784,977.00</td>
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<tr>
<td>Change in Net Assets</td>
<td>$ 59,723.00</td>
</tr>
</tbody>
</table>

Management and General (percent) (of revenue) 14.65%

<table>
<thead>
<tr>
<th>Expenses</th>
<th>06/30/2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries &amp; Benefits</td>
<td>$ 3,220,573.00</td>
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<tr>
<td>Occupancy</td>
<td>$ 232,468.00</td>
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<tr>
<td>Supplies</td>
<td>$ 126,404.00</td>
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<tr>
<td>Mileage and transportation</td>
<td>$ 441,400.00</td>
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<tr>
<td>Telephone</td>
<td>$ 36,331.00</td>
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<tr>
<td>Fee for Services</td>
<td>$ 205,032.00</td>
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<tr>
<td>Specific Assistance</td>
<td>$ 664,555.00</td>
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<tr>
<td>Stipends - volunteers</td>
<td>$ 698,430.00</td>
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<tr>
<td>Postage</td>
<td>$ 10,796.00</td>
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<tr>
<td>Membership and Subscriptions</td>
<td>$ 11,611.00</td>
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<tr>
<td>Other Expenses</td>
<td>$ 83,887.00</td>
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<tr>
<td><strong>Total Functional Expense Before</strong></td>
<td>$ 5,731,487.00</td>
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<tr>
<td>Depreciation</td>
<td>$ 53,490.00</td>
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<tr>
<td><strong>Total Functional Expense</strong></td>
<td>$ 5,784,977.00</td>
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<tr>
<td><strong>Total Functional Expense Before</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Depreciation</strong></td>
<td>$</td>
</tr>
<tr>
<td><strong>Total Functional Expense</strong></td>
<td>$</td>
</tr>
<tr>
<td>Change in Net Assets</td>
<td>$</td>
</tr>
</tbody>
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0.00
CSSWC 2013/14 FY HIGHLIGHTS

- After becoming independent from the Archdiocese of Detroit, Catholic Social Services of Wayne County and officially changed its name to Community Social Services of Wayne County (CSSWC) in January 2014.

- CSSWC completed the reaccreditation process through the Council on Accreditation (COA) for all of its services and programs. The reaccreditation was expedited as there were no findings of non-compliances.

- CSSWC’s RSVP Volunteers worked to reach 19,500 Wayne County residents to inform them of their health care choices and assist with navigating and enrolling in online healthcare coverage through the Affordable Health Care Program.

- CSSWC welcomed two new board members, Dr. Janisse Green, Campus College Chair for the School of Business at the University of Phoenix-Detroit Campus and Mr. Lamar Jones, who holds a position with Ford Motor Company and has held a number of positions in manufacturing and product development throughout his 14 year career with the company.

- CSSWC held its first Open House in May 2014 under the new name. Over 150 individuals, families, and community leaders enjoyed live entertainment and great food and were given the opportunity to see the positive impact CSSWC is making in the community.

- CSSWC was recognized by Metro West Chapter of Credit Unions as an organization that is making an impact in the community and was awarded with a $2,500 grant to continue our work.
OUR DONORS

It is because of the generosity of individuals, businesses, churches, families and other nonprofit organizations that we are able to continue to provide services that assist society’s most vulnerable. Our services and responsible management of funds have a meaningful impact in the community and results in tangible, life changing events for the children, families, individuals and seniors throughout Metropolitan Detroit. We appreciate all donations and gifts we receive. If your name has not been included, we apologize for the error and ask that you please contact us to let us know.

Adult Well-Being Services  Canning Communications  Ernst & Young
Ahee, Gregory  Canning, James  Ezell Supply Corporation
AKA Sorority  Caprara, Jennifer  Fine Wine Source
Allen, Betty  Carlisle, C. Mary  Flagstar Bank
American Laser  Carter, Desmond  Fox, Harvey
Augustus, Elizabeth  Cast, Ervin  Gibson, Nanci
B&S Collision  Chapman, Rico  Green, DBA, Janisse
Bagazinski, Matthew  Chateau Chantal  Griffin, M.D., Rosalind
Baker, Donald  Child Welfare Division -  Griffeth, C. Denise
Balough, Michael  CSSWC  Griffin, Tanya
Battle, Toni  Christ the Good Shepherd-  Ground Services International-
Baumgartner, Trisia  Catholic Church  Metro Air Service Inc.
Baxter, Denise  Clark, Geraldine  Hands on Museum
Baylor, Jr., Emmett  Clarke, Dolores  Harold-Barrow M.D., Patrice
Beans & Cornbread  Clinton River Cruises  Harris, Eddie
Beanum, Joyce  Cobbs, Mary  Harvey, Nathan
Belle Tire  Communicating Arts Credit  Hayes, Keenya
Berkelbaugh, Fred  Union  Hessel, Monica
Bernard, John  Connors, Daniel  Hilger, Cindy
Berta, James  Conway Callahan, Melinda  Hoeßcher, Chalonie
Birmingham Chocolate  Cooper-Reid, JoAnn  Home Team Maintenance
Birmingham Footcare  Crawford, Kay  Hotel St. Regis
Specialists  Crump, Regina  Houze, Darlynn
Bitonti, Saverio  Currier, Joseph  Howard, Steve
Blessitt, Bernice  Czarnota, Paul  Hubbard, Monica
Boisvenu, Michael  Dandridge, Jasmine  Hudak, George
Boran, Colm  Dandridge, John  Hughes, Michael
Borg, Kenneth  Dandridge, Lynda  Inman, Christina
Brazinusas, Raymond  Dave & Buster's  Jalkanen, Leif
Brengman, Jan  Dawda, Mann, Mulcahy &  Johnson, Elizabeth
Brim, Robert  Sadler  Jones (Nelson), Shavonne
Bruder, Kathleen  Dawson, Joanne  Jones, Lamar
Bruno's Salon  Detroit Medical Center  Jozwiak, Ronald Rev.
Bryant M.D., Carla  Detroit Princess  Just Dessert- Burton Manor
Buckley, William  DiClemente, Gino  Kampe, Elizabeth
Burgess, Ruth  Dietz, James  Kaulka, Shaun
Burgess-Holmes, Lynne  DiMaggio, Gaspare  Kelley, Richard
Burke, Thomas  Dolan, Robert  Kemp, Jr., William
Burrell, Aaron  Durant Mechanical & Electrical  Kenrick, Timothy
Burrell, Ericka  Ebels, Daniel  King, Carl
Cadegan, Colleen  Echlin, Harry  King-Jackson, Rhonda
Caesar's Windsor Hotel &  Edwards, Tiffany  Koesters, Gary
Casino  Emagine Theater  Lee, Elaine
Callahan, James  English Gardens  Lemanek, Mary
Camargo, Rafael  

Lewnau, Richard
Madison, Linda
Mallett, Conrad & Denise
Marable, Paula
Mark Ridley's Comedy Castle
Marsh, Jerrold
Martin, Tracy
Mays-Powers, Latrelle
Mac & Ray's Restaurant
McCoy, Nancy
McCravy, Josephine
McDonald, John
McGee, Dorothy
McMahon, Kathleen
Our Lady of Grace -
Catholic Church
Our Lady of the Angels -
Catholic Church
Pace, Anita
Painting with a Twist
Palazzolo, Denise
Parks, Robert
Payton, Chris
Perrone, Charles
Peteet's Cheesecakes
Piechocki, Dawn
Piwowar, Helen
Plunkett, Ann
Ponders, Violet
Posegay, Gerald
Powers-Mays, LaTrelle
Premier Athletics
Prince of Peace Church
Pryor, Brian and Marisa
Ragan, Stephen
Rainforest Café
Rakocy, Genevieve
Ralph C. Wilson Agency Inc.
Record, Linda
Robar, Colleen
Rocheleau, Dean
Roloff, Linda
Ronayne, Colleen
Roush, Scott
Rucinski, David
Louie's Corned Beef
Meadow Brook Theater
Metro West Chapter of Credit Unions
Michigan First Credit Union
Michigan Science Center
Mier, Anna
Milroy, Callista
Moll, L. William
Monaghan, Edward & Virginia
Mooney, William
Morgan M.D., A. Michele
Morgan Stanley
Morgan, Naomi
Ruth's Chris Steak House
Ryan, Jr., Timothy
Ryan, Michael
Rybicki, Benedict
Sapienza, Michael
Schrock, Karen
Shanle, John
Sheiko, Robert
Sheldon, Gregory
Siena Heights College
Sikora, Virginia
Sillman, Angela
Sinbad's Restaurant
Skillman Foundation
SLC LLC
Slow's Barb B Q
Snyder, Jeffrey
Somerset Inn
St. Elizabeth Ann Seton
Catholic Church
St. Joan of Arc Catholic Church
St. John Providence Health
St. Joseph Catholic Church
St. Kenneth Catholic Church
St. Philomena Parish
St. Theodore Catholic Church
Stevens, Danielle
Sully, Lawrence
Swanson, Neal
Sweet Lorraine's Cafe
Tartaglia, James
MaCinnis, John
Mother of Divine Mercy Parish
Motley-Aikens, Brenda
Motor City Casino
Mundt, Robert
Harvestad-Gibbs, Stephanie
Neiman Marcus
Nelson, Breanna
New Center Eatery
Odorn, Doreen
Ouellette, Denis
Our Lady of Good Counsel Church
Taibitz, Dennis
Taylor M.D., Jamila
Taylor, Elona
Teen Infant Parent Services-
CSSWC
Terbrack, Roy
Terry's Exterminating Service
Thayer, Ronald
Thomas, Joyce
Thomas, Latonya
Thomas, Rev. Norman
Thut, Mark
Townsend Hotel
Troy Athens High School
Troy, Barbara
University of Michigan-
Dearborn
Van Esley, Joseph
Ward, George
Ward, William
Whetstone, Chris
White, Madge
Williams, Constance
Williams, La'Chele
Witkowski, Lawrence
Woods, Caprice
Worsham, Celeste
Yokey, Christopher
Yokey, Sally

Program Funders
City of Detroit
Michigan Department of Human Services
Detroit Department of Transportation
Michigan Department of Corrections
United Way of Southeastern Michigan
Michigan Office of Services to the Aging
Corporation for National Community Service
Suburban Mobility Authority for Regional Transportation
U.S. Department of Housing and Urban Development
Wayne County Michigan Department of Human Services

Visit our website www.csswayne.org to donate today!
Community Social Services of Wayne County
Our Leadership

Board of Directors

Brenda Motley-Aikens, Esq.
Chair

Rev. Ronald J. Jozwiak
First Vice Chair

Patrice Harold-Barrow, M.D.
Second Vice Chair

Nathan L. Harvey
Secretary

Madge M. White
Treasurer

Patrick J. Heron, MA, LMSW
Chief Executive Officer

Directors

Mary Assel, Ph.D.
John R. Bernard
James Canning
JoAnn Cooper-Reid
Janisse L. Green, DBA
C. Denise Griffith
Peter Hall
Lamar Jones
Richard M. Kelley
Wm. Patrick Ryder, Esq.
T. Edward Sellers
Monica Starks
James Tartaglia
George E. Ward, Esq.
Malindia Westbrook

CSSWC Executive Team

Patrick J. Heron, MA, LMSW Chief Executive Officer
Violet Ponders, Ph.D. Chief Operating Officer
Leif Jalkanen, Chief Financial Officer

Accreditations and Licensures

Accredited by the Council on Accreditation
Licensed by the State of Michigan Department of Human Services to provide foster care and adoption services

Affiliations

Detroit Regional Chamber of Commerce
Michigan Federation for Children and Families
COMMUNITY SOCIAL SERVICES
OF WAYNE COUNTY
LOCATIONS

Main Office
9851 Hamilton Avenue
Detroit, MI 48202
(313) 883-2100
(313) 883-3975 (Fax)

Dearborn
19855 W. Outer Drive
Suite 207 E
Dearborn, MI 48125
(313) 792-9286
(313) 792-0444 (Fax)

Berwyn Senior Center (RSVP)
26155 Richardson
Dearborn Heights, MI 48127
(313) 278-8455
(313) 278-7807 (Fax)

Eastside Office
15450 E. Jefferson, Suite 190
Grosse Pointe Park, MI 48230
(313) 852-1200
(313) 821-1046 (Fax)

Taylor Office (RSVP)
American House Southland
25250 Eureka Road
Taylor, MI 48180
(734) 946-4002
(734) 946-4107

T.I.P.S
1600 Blaine Street
Detroit, MI 48206
(313) 873-0117
(313) 873-0136 (Fax)

Website: www.csswayne.org
Email: csswayne.org
“Follow” us on Twitter “Like” us on Facebook

CSSWC is open Monday through Saturday. Hours vary based on program and location.